

Privacy Statement

At Solarge, we value privacy. To provide you with the best possible service, we sometimes have to store your personal data. However, we do not store personal data unnecessarily and we ensure that all data we store is secure.

Who are we?

We are Solarge, our address is Marconilaan 8, 6003 DD in Weert, Netherlands. We are responsible for processing personal data on our website.

Personal data

Solarge only collects personal data that has been expressly and voluntarily made available to Solarge. This information may include first and last name, address details, phone number and e-mail address. The personal data processing categories are: collecting, recording, organising, storing, updating, adapting, retrieving, consulting, using, forwarding, distributing, making available, combining, linking, securing, erasing and destroying.

Purposes

Solarge needs to process personal data to conduct its business activities. Solarge processes personal data for selling its products and services, distributing newsletters, in customer contacts and answering customer queries and informing about new developments. Solarge will only use the personal data for the purpose for which the data was provided. Every Solarge newsletter you receive includes an option to unsubscribe from the mailing list.

Retention period

Solarge will not retain the personal data provided any longer than is necessary for the purposes for which it was collected.

Sharing data with third parties

Your personal data will not be shared with any third party without your express consent unless this information is necessary to fulfil a relevant agreement, provide a particular service, or when we are required to do so by law.

Right of inspection

You may ask us to show you the personal data we have stored about you. You may also request us to amend, supplement or delete this data. You can do this by contacting us in writing.

Cookies and web analytics

Like almost every website, our website also uses cookies. A cookie is a small text file placed on your device by a web server. Cookies are unique for each user and can only be read by a server in the domain that sent the cookie to your device.

The main purpose of cookies is to enable our website to function optimally and to save your time and effort. Cookies also enable us to share certain pages on our website via social media. In addition, cookies are used for tracking statistics. Solarge uses Google Analytics. This program provides important statistics on the numbers of visitors, pages visited and other essential information that allows Solarge to continuously improve the website for visitors. These statistics are anonymous and cannot be traced to a particular person or user.

Most browsers automatically accept cookies, but you can usually change your browser settings to not accept cookies if you prefer. If you choose not to accept cookies, you may not be able to fully experience the interactive features of this website or other sites you visit.

Links to other websites

Our website pages contain links to other websites. Solarge is expressly not responsible for the privacy policies of other websites.

Security

Solarge takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorised access, unwanted disclosure and unauthorised modification. The Solarge website uses a reliable SSL Certificate to ensure that your personal data does not fall into the wrong hands.

We protect your data with all possible resources. However, due to the public nature of the internet, we cannot always guarantee 100% security of information exchanged via the internet. For this reason, we will never ask for highly personal information such as your BSN (citizen service number). If you have the impression that your personal data is not properly secured or there are indications of misuse, or if you would like more details about how Solarge secures the personal data it has collected, please contact Solarge at info@solarge.com.

Questions or complaints

If you have any questions about our privacy policy or you have a complaint, please contact us in writing by e-mail: info@solarge.com or by post: PO Box 10101, 6000 GC Weert, Netherlands.

Changes to the privacy statement

Solarge retains the right to modify this Privacy Statement.